

1 Maybeck Place
Elsah, IL 62028

3 August 1995

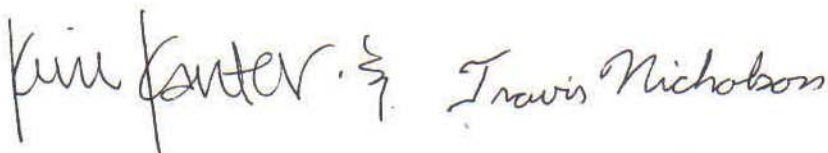
Daniel Vet Center
3019 Godfrey Road
Godfrey, IL 62035

Dear Daniel Vet Center,

Our names are Travis Nicholson and Kim Kanter. We have a one-and-a-half year old dog named Kodi who is a female. The vet tells us she is a husky-shepherd mix. The reason we brought her to Animal Behavior & Training Associates is we wanted her to be more obedient. In particular we want her to come when we tell her to. Kodi is making large improvements in her obedience skills daily. She will now sit on command, stay for an extended period of time, heel, and come (to a certain extent). The most important thing that we have learned is to be consistent in the commands we give her, and to practice with Kodi daily.

Our instructor, Rochelle Spiegler, is a very committed and competent instructor. Her instructions were very clear and easy to understand. Her love for dogs was quite evident in the enthusiasm she brought to the class each day. The most important thing we have learned from Rochelle is that it is not the dogs fault for not understanding commands, it is our responsibility as the "command givers" to be clear, consistent, and loving with our dog.

Much appreciation,

Handwritten signatures of Kim Kanter and Travis Nicholson. Kim Kanter's signature is on the left, and Travis Nicholson's is on the right.

Kim Kanter and Travis Nicholson