

April 25, 1996

Mary Isaac, DVM
Encino Veterinary Clinic

Dear Dr. Isaac:

When I called to advise you I was purchasing a beagle pup for my son, you were very helpful in giving me all the needed information necessary to facilitate having everything ready for the puppy. The best advice was hiring Rochelle Spiegler, from Animal Behavior & Training Associates.

When the puppy was 10 weeks old, I was concerned about certain behavior problems she was developing. My major concern was bolting out the front door, jumping on people, and nipping.

My seven week course with Rochelle has been extremely productive and fun. She remembered in detail past sessions with our dog and made each and every session a lesson in which to build upon. She also gave us, the adults, the confidence to continue training her throughout her life. Her explanations and directions make sense. She uses positive reinforcement instead of punishment in her training methods.

I have heard horror stories in the past about trainers. She dispels them all. I highly recommend Rochelle Spiegler. It is obvious that she really loves her work and animals.

Thank you again for your help and recommendation.


Betty Linville Hyun