

6164 Periwinkle Way
Woodland Hills, CA 91367

January 3, 1995

West Hills Animal Hospital
6402 Platt Avenue
West Hills, CA 91307

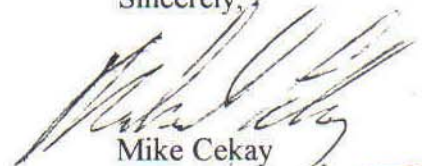
Dear Staff:

We are writing this letter to tell you how absolutely pleased we were with *Animal Behavior & Training Associates*. We took our badly misbehaved 4 month old Golden Retriever "Matti" to them, and prayed for a miracle. She was not housebroken, she jumped on toddlers and other strangers, she was biting everyone and everything...we had no control.

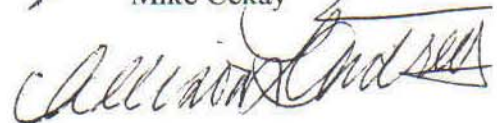
Now, after the 8 week training session, our dog is controllable. Along with our weekly sessions of teaching our dogs to heel, sit, stay, and lie down, *Rochelle Spiegler* our trainer gave us tips on how to put an end to Matti's other unacceptable behaviors. Moreover, We attribute Matti's success to Rochelle. She was always there well after class to hear our problems with a sympathetic ear, as well as, accessible by phone for those problems you forgot to bring to class. It is apparent that she really cares about these dogs.

Again, we highly recommend Animal Behavior & Training Associates (especially trainer Rochelle) for any of your clients who are facing the same frustrating obstacles that we did.

Sincerely,



Mike Cekay



Allison Andrews