

To whom it may concern:

Max, our six-month-old German Shepherd mix, had become increasingly hard to handle. He was always leaping up on us and visitors, almost constantly "mouthing" and playfully, but painfully, nipping, and we had to go to great efforts to keep him and our 15-year-old cat separated. He seemed to interpret any desire to gently pet him an invitation for rough-housing, so it was difficult to even be affectionate with him.

We were near the end of our rope with Max. Yelling at him or smacking him on the butt when he was doing something wrong often caused him to react more aggressively. He would sometimes even growl and bite pretty hard. We didn't know what to do and things were getting worse.

We called Animal Behavior & Training Associates. We were rather leery that anything significant could be done to control Max, but we wanted to make the effort.

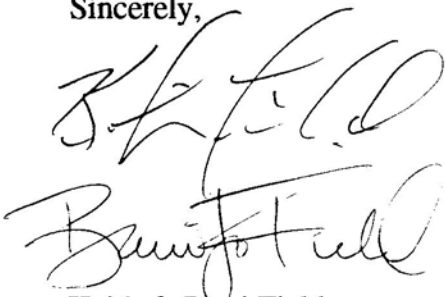
After our first day with our trainer, Rochelle, Max was already a completely changed dog. He would sit, stay and stop jumping up on command. We could walk him without him pulling on his leash. We learned how to curb his mouthing behavior.

In the two later sessions, Rochelle taught us how to get Max to stop bothering our cat, how to come on command, how to never go out the front door, and more. We will be doing our fourth and final session with Rochelle later today, then will start attending the group classes so that Max can learn how to follow his commands even in a distracting environment with other dogs.

While this may sound like some exaggerated testimonial, it's not. It's only been a few weeks since that first session, but we are still amazed by Max's immediate change. A month ago, he was probably just a frustrated with us and we were with him. Today, he is happy, friendly and playful. It was like magic, and, to be honest, we haven't worked with Max nearly as much as we should.

We whole-heartedly recommend Animal Behavior & Training Associates and Rochelle in particular. Even though the fee was a bit of a stretch for us, we would now have gladly paid double or triple that!

Sincerely,

A handwritten signature in black ink, appearing to read "Keith & Barri Field". The signature is written in a cursive, flowing style with large, connected letters.

Keith & Barri Field
(818) 774-1341

P.S. Our vet is Dr. Debra Hoffman at Tarzana Pet Clinic, 18452 Burbank Blvd., Tarzana, CA 91356, (818) 342-3142.